



Home Service Plus Repair Plan VS. Preferred Client Club Maintenance Plan



CenterPoint Pro's

Equipment insurance coverage
 Furnace/Boiler, Water Heater, Dryer, Range

Appliance coverage options
 Air Conditioner, Refrigerator, Dishwasher, Clothes Dryer, Gas Fireplace

Most repairs covered

Convenient monthly payments

No Frills

CenterPoint Con's

Air Conditioner coverage is extra

Equipment check-ups are extra

Equipment check-ups are not preventative

Equipment check-ups (that you pay for) protect the equipment that you pay insurance on

No equipment check-up list or documentation for items covered or work performed

Most expensive parts not covered (i.e. compressor, heat exchanger)

Repairs not covered if CenterPoint's technician deems it not worth repairing or parts not available through normal channels

No promise of service speed unless it's deemed a health emergency (it can take days or weeks to respond & repair)

Public utility's not known for stellar customer service

Equipment not serviced:
 Energy Recovery Ventilators, Heat Recovery Ventilators, Air Cleaners, Air Purifiers, Air Filters, Humidifiers, Zone Control Systems
 You must call a different company to service advanced home comfort equipment/accessories

Total Comfort Pro's

Maintenance coverage on Furnace/Boiler and Central Air Conditioner to avoid breakdowns and lower energy bills

Service benefits cover:
 Furnace/Boiler, Central Air Conditioner, Energy Recovery Ventilators, Heat Recovery Ventilators, Air Cleaners, Air Purifiers, Air Filters, Humidifiers, Gas Fireplace, Zone Control Systems

Preventative maintenance options for:
 Energy Recovery Ventilators, Heat Recovery Ventilators, Air Cleaners, Air Purifiers, Air Filters, Humidifiers, Gas Fireplace

Convenient monthly payments with optional annual payment

15% Discount on all repairs

Locked-in service and diagnosis fee

Documented bi-annual preventative maintenance tune-ups identify opportunities to repair before part failures occur

24/7/365 Real-time online scheduling for tune-ups and repair service

Plumbing and electrical service partners

Discounts on duct cleaning and carpet cleaning

Priority service scheduling

Call before noon - same day service

Call after noon - no later than next day

Courtesy calls: day before service, morning of service day, when departing for your home

24/7 service available

Geographically assigned service technicians

Service technician wears indoor slippers or removes shoes to protect your flooring

Client loyalty credits (annually)

Air balancing diagnostics

Total Comfort Con's

No insurance coverage on broken equipment

No appliance coverage

Yearly total for service coverage on all appliances and HVAC equipment (including check-ups): \$624.35

Yearly total for service coverage on all HVAC equipment and accessories (including tune-ups): \$239.40